

NEW YORK STATE SPECIAL COMMISSION ON ATTICA

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In the Matter of the

Public Hearings

at

NEW YORK, NEW YORK

Chanel 13/WNDT-TV 433 West 53rd Street New York, New York

April 17, 1972 10:30 a.m.

Before:

ROBERT B. McKAY,

Chairman,

MOST REV. EDWIN BRODERICK,

ROBERT L. CARTER,

MRS. AMALIA GUERRERO,

AMOS HENIX,

BURKE MARSHALL,

WALTER N. ROTHSCHILD, JR.,

MRS. DOROTHY WADSWORTH,

WILLIAM WILBANKS,

Commission Members

PRESENT: ARTHUR L. LIMAN,

General Counsel

JUDGE CHARLES WILLIS

MILTON WILLIAMS

ROBERT POTTS, JR.

. HENRY ROSSBACHER

JOHN E. CARTER, JR.

STEVEN ROSENFELD

DAVID ADDISON

PAUL ROLDAN

ANDREW LIDDLE LEONARD POLAKIEWICZ

MR. McKAY: Today marks the fourth day of the hearings for the public--as a report to the public of the New York State Special Commission on Attica. Three days of hearings have been held prior to this in Rochester, New York, through the courtesy of Chanel 21, the national education television station in that city.

This Commission was created for the purpose of investigating and reporting to our fellow citizens the facts and circumstances leading up to, during and after the events at the Attica Correction Facility in September, 1971.

I am Robert McKay, Dean of the New York
University Law School, and I am Chairman of the

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Our absent colleague on my right, Mr. Amos Henix, a former inmate and currently Executive Director of Reality House, a drug rehabili-

To my left will be Mrs. Amalia Guerrero, president of the Society of Friends of Puerto Rico.

formerly General Counsel of the National Association for the Advancement of Colored People and, now, a private practitioner in Manhattan.

Mr. Walter M. Rothschild, Chairman of the Board of Urban Coalition and a former president of Abraham & Strauss.

Mr. William Wilbanks, a doctorial candidate at the School of Criminal Justice at the State University of New York.

The members of the Commission were asked to serve in this capacity by the five principal judicial officers of the State of New York, including Chief Justice Stanley Fuld, of the Court of Appeals and the presiding justices of the four Appellate Divisions.

As we members of the Commission and as you citizens of the public listen to the testimony at these hearings, we, as citizens, must judge whether these goals are a reality at Attica and whether we can obtain some real reform benefit to our prison system. No less is at stake than the well being of our society. We must decide whether our commitments is to vengence or to rehabilitation in the penal system. We must

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can do is to punish for acts which cannot be undone or whether our institutions can also serve to prevent repetitions of those acts.

The Commission has taken the unprecedented step, we belive, of making a public presentation in television studios in Rochester, at Chanel 21, and here in New York at Chanel 13, because it is our belief that television can provide the widest possible public access to the testimony to be given and the data the Commission staff has gathered. We recognized, in taking this step, that in this age of communications there is no longer any possibility in presenting material to hearings as though only a few members of the public were watching. There is an additional purpose to be served by these public hearings at this time, in advance of the time that the Commission has reached final decisions about the content of the written report to be filed with the public in the early summer. We, accordingly, welcome additional statements from individuals or groups about the events at Attica that will supplement or enlarge our understanding of those tragic days. If there are those who wish

to be heard in person, the Commission requests that they advise us of that
fact so that we can arrange further hearings before the Commission after the conclusion of the
hearings now scheduled for the next two weeks.

The hearings at Rochester, Wednesday,
Thursday, and Friday of last week, were designed
to elicit background information about the conditions at Attica in general and about prisons
in New York State in general. We heard inmates,
former inmates, correction officers, civilian employees. We learned from them--who were selected
by the staff as representative of the various
attitudes and views of persons who were involved
in the Attica Facility, we learned from them the
difficulty that each of them has in confronting
the task set for him.

Our last witness on Friday afternoon made, I think, the point most graphically. He was Mr. Germain, a teacher, a civilian teacher in the institutions concerned with trying to give educational advantages to those who have not had them in the inmate population.

He reported frustrations of inmates, of correction officers, of civilian employees and

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made the point, which seems to me entirely valid, that they are all locked in together, and so that what affects one of them, affects all of them, and becomes important, therefore, to consider prospectives of each of those characters in this unhappy drama.

I will not regale you further with the statements at this particular time because this morning we have further testimony from members of our staff that will give you the summary conclusions, not based upon individual witnesses, but based upon a large cross section of the inmates, the officers and the civilian population as to the attitudes, the problems, and the difficulties.

For that presentation I offer Arthur Liman, our General Counsel.

> MR. LIMAN: Thank you, Mr. Chairman.

Last week we presented the testimony of six men who are or were inmates at Attica, four correction officers and three civilian employees. These were, of course, only a few of the thousands of inmates, correction officers and employees who were interviewed in private.

Now, our interviews were conducted--our private interviews were conducted under conditions

of strict confidentiality and
assurances of anonymity. This was done in order
to encourage each person to be as frank as possible with members of the staff.

We have now analyzed the results or our interviews, as well as a multitude of documents that we obtained pertinent to these facts.

I should say that on my extreme right is the Honorable Charles Willis, my first assistant. On my left is Judith L. Born, a third year student at NYU Law School, who has been working on what started—or was supposed to be a parttime basis for us, but has been a fulltime basis 20 hours a day. I don't know when she last attended a class, but we have an understanding that if Dean McKay would not report her, she will not report him.

On my right is Gregory Thomas, who worked with the group that was putting together the material that you will be hearing today.

Now, our findings will be presented by Mr. David Addison, who is in charge of the task force that dealt with greviances and underlying conditions at Attica and Mr. Henry Rossbacher, who supervised the interviews of many of the cor-

Mr. Rossbacher, you will start with the presentation of some of the statistical material relating to the way in which Attica is set up administratively and the correction officers assigned thereto.

MR. ROSSBACHER: As we presented earlier at the start of the hearings, I would like to refresh your memory.

On the day of the riot there were 398 correctional personnel assigned to Attica. Of these, 18 were supervisors, 380 were staff officers—in other words, correction officers. Of these, 397 were white and there was 1 Puerto Rican.

They ranged in age from over 60 to 22.

Almost all of them came from an upstate rural background. Approximately 13% came from an urban background, either New York City, Buffalo or Rochester.

We found the officers to have the following characteristics: they were all high school
graduates. Some of them had a college education
or part of it, a year or two would probably be
average.

A large number of them had served in the military, and a fair number had seen combat.

officers at Attica.

One finds that a large number grew up
in Attica or Batavia or the towns surrounding an

married. Almost all have children and a large

number of them are related to past or present

in Attica or Batavia or the towns surrounding and they stayed there, they spent their entire lives there.

A few now are taking courses at local community colleges in a program designed to produce a certificate in correctional sciences. It should be pointed out that these courses are entirely voluntary. It is not part of a state training program.

In talking to them, we found that their major motivation in taking a job at the Department of Corrections was not to do correctional work, by and large, but because it was a good job; it was a secure job; it has good pay for a rural area; it has retirement benefits and at least in the past, up until about the middle 50s, it paid a good deal more than civilian employment in the area, than in farming or other state Civil Service or law enforcement jobs.

For a long time it led the State Police

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by a large margin in benefits and income pay. This is no longer true and it hasn't been for quite some time.

The correction officers feel very strongly and bitterly about this. They feel the department has been forgotten and they have been forgotten. Other groups have received attention and have been able to press their demands on the people. The correction officers have been left behind.

You haven't had any job actions by correctional officers, any lock outs, any lock ins. and, as a result, when the state began to find it difficult to recruit correctional officers in the middle 50s, they took the step of dropping the standards. They dropped the age requirement. They dropped the requirement of two years of college education. They dropped the requirement of supervisory experience.

You ended up, as a result, with men who, by and large, were closer to 21 than 25. A number of officers, especially the older officers are extremely unhappy about this. In fact, what is happening now is that a number of officers are finding it necessary to supplement their pay with

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parttime work. A fair number 12 are contractors working in skilled trades, such as electricians, plumbers, carpenters and there are a few farmers.

The reason they became a correction officer was because it was a job that did not require the hard physical manual labor that is characteristic of a rural area. It also doesn't have a seasonal income and it does have retirement benefits.

The training situation follows the same familiar pattern. Before the war there was a guard school established at Wallkill. Almost all of the people who had been in the department 30 years or more, which would take into account most of your wardens, your deputy wardens and your captains, the really senior people attended that school. They speak very highly of it. It gave them relatively sophisticated courses in penal law, supervision classes, leadership classes and civil defenses.

However, it was discontinued just befor World War II. During the war the prisons were, in essence, run as they could be run. Large numbers of temporary employees were hired,

almost anybody who could--the
examination was discontinued and these men received no training. They were put in and they
survived the war and that's exactly the way they
talk about it.

This situation basically continued until the late 50s, although they reinstituted the examinations to become correction officers afterwards, but there was no training. It was not resumed. Officers talk about being given a stick, a badge, a uniform and on the day they reported, they were handed 40 men and said, "Go to work."

That was their entire training.

However, the men who joined after World War II, in the early 50s, don't feel they lack so much. They say the staffsmen were overwhelmingly experienced officers; that they learned fast because they had to learn fast; that there were always enough older experienced men around to ask questions of who would supervise them closely. This fact, as I will talk about later, is no longer true. The officers now are much younger and, because of certain policies that have been put into effect, you find that the older officers are not in population.

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department began to train again. It began to give a two or three week training course. Most of the officers who experienced it said it was more or less useless. There is now guard school. It does not cover the penal and correctional laws. It has some training in self-defense, some training in community relations and a lot of training in paper work.

It is apparent from the interviews with the younger officers of experience that it didn't make much of an impression on them. They do carry one thing with them from the school, though, and that is the advice that they are to ignore the advice of their sergeants, of their lieutenants and of their older officers.

They have been told that these men are old fashioned; that their ways of doing things are not the ways that the department would do them in the future, and that, in essence, they are part of a new breed who is going to take over the department shortly and the older people are going to be ignored.

Is is also obvious that the school is still in an experimental stage. It does not have

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a current facility. The curriculum will fluctuate weekly.

Some officers said they were taught mainly security. Others said they were taught mainly programs.

So, it is rather unclear as to what is happening right now.

I point out that one of the things that the officers talk about most is that they actively desire training. They are bitter, in fact, about the department's failure to provide training; failure to even pay for courses which they are willing to pay for on their own time.

They also would point this out. They state they were trained for security. The purpose of the department, to them, was to make sure that the inmates lodged there did not escape and they say they did that very well. They were not trained to rehabilitate people, by and large, and they are bitter, confused and angry that they are now being judged by standards of rehabilitation because they have been given neither the tools nor the training to implement it.

The officers' view is interesting. older officers, by and large, feel that the drop

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the relative drop in pay relative to the population has produced a less able and less interested group of men. Some supervisors support that feeling and others say it really doesn't make any difference, it is just about as good and in fact sometimes better.

To understand what happened, I think, on September 9, you have to understand, at least in some ways, the structure of the Department of Corrections and the structure of the Attica Correctional Facility that the officers experienced.

In Albany there was a commissioner with his four deputies and his program heads. They established overall policy and the warden reported directly to them, or to the first deputy. At the institution you had a straight line organization right down, one to one to one. You had the warden, now known as the superintendent, the deputy superintendent, who used to be called the principal keeper under New York State law, his assistant and then the captain and the uniformed force.

At Attica you have one captain, five lieutenants and ten sergeants and 380 correction

officers. In other words, the supervisory staff totaled exactly 19 to 380 supervisory men and in reality, 2,300 inmates.

In addition, you must understand that these supervisors ran five shifts, 24 hours a day, 7 days a week, 365 days a year. When you start counting in days off, illness, retirement, it was rare to have more than 10 supervisors in the institution at one time, and being in the institution does not mean being in contact with inmates. It can well mean sitting up front in your office doing paper work responding to specific problems and not being in the institution.

You have a situation, then, where 19 men have all this command authority. To run the prison, it became necessary to establish informal jobs with informal authority. We had hall captains who would supervise all the officers who would run a particular block or a particular shop or a particular program, but these men were given no increases in pay, no increases in benefits and no actual responsibility.

There are no ranks lower than sergeant in the system and they did not have the authority to actually order a correction officer to do any-

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from the willingness of their supervisors to back them up on individual decisions. If the supervisor wasn't willing, they were out front having made the decision that they couldn't enforce.

The supervisors talk and talk quite angrily about the staffing problem. With 19 of them they say they were run ragged. All they could do was respond on a day to day basis to individual crises within the institution. They had no opportunity to supervise their men to evaluate them, to do much more than to respond and get by every day. Sergeant Paten pointed out when he testified to you that the 19 figure isn't really accurate. One lieutenant's spot was open in April. Two were out due to serious illnesses or at least on sick leave. One of the interesting statistics is that although you have a nominal strength of 398, in fact you never have that number. The staff refuses to pay accumulated sick pay benefits. What this means is that when a man retires, he takes all his accumulated sick leave, which if he has been there 35 years can run for a long period, 6 or 8 months. With his spot filled, he cannot be replaced. It cannot be

filled, but he is useless to the institution.

MR. LIMAN: Mr. Rossbacher, you said he takes his accumulated sick leave before he retires.

MR. ROSSBACHER: Before he retires, that is correct.

MR. LIMAN: So, for that period of 6 months or 9 months that position would be vacant?

MR. ROSSBACHER: That is correct.

In fact, this is absolutely a common occurrence.

In addition, other things have changed in the institution which have changed supervisor's job. In what was known as the good old days, supervisors had little to do other than supervise their men and their inmates. Now there is a vast amount of paper work. A simple disciplinary procedure will generate many many forms which they must act on, fill out, correct, look at.

In the old days this didn't happen, so you now have more supervisors in there officers worrying about that, not in the institution worrying about his effective range.

Also, there are new procedures them-

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presence. For example, the adjustment committee requires the actual presence of a supervisor at all its meetings, and it meets, in essence, daily, which means that one of those supervisors will be tied up. The net result will be that the presence of the supervisors in the institution was lessened. As the positions became more important, they were less present and the level of supervision in the entire institution declined.

selves which require their

Another, I think, important topic that you should be aware of is the method of being promoted in the Correction Department. This is the source of controversy for a large number of officers. To become a sergeant or a lieutenant you take a written Civil Service examination and you go on a list, which is numbered by how well you did and there are also some factors relating to veterans preferences and this kind of thing.

You are allowed to take one of the first three openings that are offered to you, no matter where they may occur in the state. For example, if you are an Attica man and you are the first man on the list and the first opening is in Greenhaven, you can decline that, but the third refusal drops

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you automatically from the list 21 and you have to wait for the next examination, and the exams are not given at regular intervals.

What this means is that to become a sergeant or lieutenant you must uniformly move, with the exception of some downstate institutions which don't seem to be terribly populated. According to the supervisors, the department does not pay adequate moving expenses, adequate compensation. One present sergeant took a lieutenant's position and left after three weeks and reverted back to sergeant because he figured it would take him 3 years to recoup his pay.

A number of the officers or supervisors say that this system results in a large number of competent men not taking the exam, becoming discouraged and frustrated and not attempting to rise within the department.

Something should be made clear by the department. The department is not like the service. You are not moved every two or three years. There is not large amounts of housing available to you. There is not a well-oiled system to move you around the state and, in fact, there is no system to give you experience at all utions

of how you were promoted.

As a result, officers will stay in an

other than the fortuitiousness

As a result, officers will stay in an institution for 12, 13, 14 years and then suddenly be promoted and then asked to move.

Before the riot at Attica, before the vast increase in supervisory positions that has been put in, it could take you three or four or five years to return to your home institution because you had to wait for other supervisors to be promoted or die, and within a whole range of 19, it didn't happen very often.

Supervisors feel, by and large, that
there is no significant benefit to having served
at another institution. There is some disagreement on it. Most of the officers on balance seem
to feel that the requirement of moving in the system discourages many more good men than it promotes.

Another factor about the way in which the Department of Corrections is run should be mentioned, too, because it has an important effect within the institution. To become a correction officer you again take a Civil Service exam; you again become on a list and you are pointed to the first available vacancy. Again, this tends to be

What you do is report for work on the first day and you file your transfer papers and you wait to go back to Clinton or Attica or Great Meadow, the upstate institutions.

What this means is that a large proportion of the younger officers in any institution are merely waiting to leave. The supervisors say that this is not the kind of attitude that produces a dedicated correction officer, a man dedicated to resolving the problems in that institution. He knows he is going—he hopes he is going quickly. What he's trying to do is get through it so he can go home.

Traditionally, also, their families are 300, 400, 500 miles away, so these men are getting in cars on their days off and driving 3 or 400 miles and then driving back.

As I will make clear later, we have a bid system, which means, in essence, in fact, that the younger officers are working with the inmates and the older officers are out of contact. This can have a devastating effect on the institution itself.

In addition to changes that have affected

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24 the institution. Among these are the ascession of the union in 1970 and their contracts, the bid system, which that contract negotiated, a change in work days in the institution from working five days to six days in a row and, then, on a rotating day off schedule and then block assignments.

I would like to go through them one by one.

For the first time, this gave the correction officers a say in what had been, up to that time, a total military system of command. An officer had no say about when he worked, how he worked, about what shift he would work. It was entirely up to the administration. If they wanted to put him on a wall for 10 years or a night shift for 10 years, that's where he stayed. And the officers, if they didn't get along with the other supervisor, they stayed in jobs they didn't like for a long long time. The result of the union contract was the bid system.

The bid system was the straight and total seniority system. It works this way:

The job in the institution comes open-in other words, a correction officer leaves it be-

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cause he transfers out of it or because he retires is put up for bid. Any officer in the institution may put his name in to get the job and the man with the most number of years and days gets the job. It's that simple.

The union contract says that a job could be denied an officer for certain circumstances, mainly if he is unfit to hold it. In fact, the Court has had at least four greviance procedures against certain officers getting certain jobs and lost every one of them. They don't fight them any The result of the bid system is just extraordinary in the institution.

First, a large number of men, judged their supervisors be extraordinarily competent in the jobs and often they were the most difficult jobs, such as you heard Jack Goewey, the correction officer who testified, I believe, on Thursday, talked about HBZ leaving the box, and he did it on the bid sys-Our supervisors tell us that Mr. Goewey is tem. one of the best men to ever run that shift on the bid system. There is no way that the bid supervisors can force anybody to hold any job they don't want. So, you have competent men transferring out and some of the supervisors and officers have told

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are incompetent men who are really not fit to work with inmates transferring into jobs for which they have absolutely no qualifications."

This may sound a little strange, but one thing you must realize is that there is an incredible multiplicity of jobs within a correctional facility. You have men who do nothing but hold an AR15 on a wall 8 hours a day and that's their entire work experience. There are men who do nothing but turn keys and locks. You also have men, like Don Head, who work intimately and closely every day of their working lives with inmates. The problem is that seniority, as a criterion for any one job, is deceptive and in fact irrational. At least that's what the officers say.

The other thing that the bid system does, and in fact facilitated, was the plight of the older officers. As the tensions in the institutions grew to the night shifts, to the wall jobs, to the jobs which would take them out of contact with the inmates, the supervisors maintain that these older, maturing men were needed in these jobs and just when they are needed the most, when tensions rose, they were gone. They, thus, were

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left with younger more inexperienced officers, a number of whom were waiting to leave.

In addition, there is, ironically enough, a differential in pay for the night shift. make \$300 more. This is significant enough to know that a number of men work that shift just for that reason, yet that is a job that takes you out of contact with the inmates and, in fact, is in fact an easier job.

The two other changes -- there are two other changes that came together to produce an inconsistency. Mr. Anderson will tell you that one of the main complaints is that rules are not enforced consistently; that inmates don't see the same officers every day; that it's very difficult to work for and be run an officer they had never seen before, yet approximately 2 or 3 years ago the officers voted in an election, which has been challenged by some of the older officers as having been conducted in a manner that they didn't approve of, which is certainly a cause of controversy and bitterness among the officers, was a rotating day on-day off schedule. What this meant was that instead of working the same day on and the same day

officer, they would work 6 days on and 1 day off and often they would not work the same jobs. This was combined with a system of selection of assignment of correction officers to jobs. Before an officer, for a long time, would work the same company, he would see every day of his working life the same inmates. Now he is assigned to the block and the hall captain assigns him to companies. The officers tell us that they often do not get the same company, that there is no continuity and this seems to bolster the inmate claim of inconsistency.

The officers are very unhappy about this because they maintain it is much easier to work with, to help to befriend, to deal with inmates that they can evaluate. Whether the days off change or the other assignment block produced this, the end result is the same. These changes have served to increase the distance between the officer and the inmate and to lessen the officers' incentive and his ability to help them to know them and to get his job done.

Thank you.

MR. LIMAN: Now, what you have just heard is a presentation of the attitudes as expressed to

David Addison will now tell us about the attitude of inmates towards officers and the problems that they have seen in these relationships.

David.

MR. ADDISON: During the last four months we have interviewed over 1,600 people who were incarcerated in Attica on September 9, 1971. Our interviews confirmed the testimony we heard from witnesses last week. With regard to officer-inmate relationships, most inmates feel that correction officers are hostile to them. Comments on these relationships cover a range.

One inmate said, "Yes, there is overall harassment and many of the officers are selective. The majority of the officers will pick a guy whose attitude they don't like and harass him, shake down his cell during lunch hour or take the 75 watt bulb that he substituted for the standard 60 watt. Most of the time things like getting a 75 watt bulb would be overlooked. With droppers, the same thing. Hacks will search cells of those they don't like looking for droppers, et cetera. They give legitimate keeplocks by enforcing petty rules on some, but not on others."

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you have just quoted from a statement which is representative of a number of statements made to us by us?

> MR. ADDISON: That's correct.

On the other hand, the feelings of a small minority of inmates, mostly older and often white, are reflected in this inmate's statement.

Inmate harassment is exaggerated all out of proportion and insolence by inmates is the chief cause of what there is. But the sense of the inmate population is that they are not treated as men and that there is harassment of particular inmates who are politically aware, who assert themselves in any way, particularly if they are black or Puerto Rican, who are white and associate with black inmates.

This harassment takes the form of selective enforcement of rules, destructive cell searching, nagging until the inmate reacts in a way that can be written up and psychological brutality.

The majority of inmates complained that officers from rural areas have no understanding of their life style. For example, officers take greetings such as "right on" and the clenched fist salute

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as indicative of violent intentions. Inmates explain them as simply signs of solidarity, understanding and brotherhood.

Officers indicate that they are reacting to a population of violent men, 62% of whom have been convicted of violent crime and through the increasing frequency of expressions of solidarity and inmate militancy. The inmates feel that distrust and hostility are inherent in a situation where men are subjected to the control of other men and where almost all aspects of their existence are controlled by a system that is historically unjust and insensitive, symbolized by officers with sticks.

MR. ROSSBACHER: The officers, on the other hand, state as their major grievance what they describe as a total breakdown in the disciplinary sys-The officers describe deterioriation that betem. gan 3 or 4 years ago. A number of them attribute this to the Court decisions, just as the Sostre decision, which they say cast a cautious position on the drop levels of the Department of Correction.

They described this attitude coming down the line, through the separate officers, through the supervisors and finally to them. They describe

denly, at least to the officers, Courts were interfering in problems and in prisons which they had
never done before and they feel that the Courts'
understanding of their problems and their prisons
is minimum. They also maintain and state almost
unanimously that the Courts that are making the
decisions don't have any responsibility for them
and don't to live in them.

In addition, at the same time they describe a large increase in the number of suits being brought against them by inmates and they also describe a large increase in the amount of decisions made to these suits by the Courts. The point here is that regardless of the merits of the decision, they feel that the Court intervention had a bad effect on their institutions. The practical results they say are varied. A number of officers describe supervisors telling them, "We can't back you up any more. You make a decision and you do something, it's on yourself. I didn't tell you to do it. I won't stand behind you. You are on your own out there."

The officers feel that their authority is just undermined; that all the decisions now have

that the officers' powers deteriorated; they describe the probabilities of an inmate coming to them and asking them whether they can or can't do something and they claim they are unable to make or unwilling to make a decision.

So, it all goes up to sergeants and the lieutenants and often goes farther.

Their attitude is that the state has sent them in there to enforce rules; that they don't understand when they try to enforce them why they get in trouble. If it isn't their job to enforce these rules, change them is their attitude. But don't back off from us when we try and do what you have told us is our job.

The distrust and dislike of the Courts is coupled with an active distrust and dislike of Albany and of the administration in the institution.

The officers will cite at length Oswald's speeches talking about a new era, retraining, et cetera. They take this as a direct repudiation of them, their training, and in some cases their lives.

Also, they say that the supervisors now, up the line, are now having to take into account more what Albany this and what the Courts may well

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think and the safety of the institutions to equate with their safety. feel that the decisions made as a result of that are decisions which imperil them. It is fair to say from all this that morale deteriorated over a 3 or 4 year period and specifically deteriorated rapidly in the year before the riot. This deterioration of morale by all accounts produced a shift by the older officers to the wall and the night They used the bid system to escape the institution. At the same time, the officers described a change in the inmates. They say they are younger, blacker, better educated, more urban. They say that the old style kind, who was, by and large, interested in doing his bit with the least amount of trouble is gone now. His numbers are going and his influence is going.

Before they describe a situation where the old timers ran the place and it was a quiet place to work and not a bad place to work. also describe the appearance of what they call the so-called political prisoner. They describe this prisoner as a man who feels he is a victim of society and he feels no guilt over his crime whatever it might be and they don't really care.

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They say they cannot get him to reform willingly to any kind of norms within the institution. In addition, they say that there are a large number of people coming into Attica with short sentences.

Interestingly enough, the officers claim that they have very little problems with long term, long life sentence inmates because these inmates have to conform, they have to get along because they are going to be there a long time. If a guy is going to max out in 4 years, they say he doesn't care. A position, the officers describe a policy in the department of what they call transferring trouble makers from other institutions to their institution. They claim that Attica was known as the maxi maxi of the New York State institutions. Thus, they got, they say, the participants in the Auburn riot -- they got other people who other institutions had not been able to control and cor-They feel now that there are a large numrect. ber of inmates within the institutions who will not respond to respectful treatment, whether for political or social reasons. They say that you can't treat these men with respect unless--you can't treat them like men. You just have to

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you can. Thus, they say the inmates are more difficult -- the department is under fire, the supervisors are not backing the officers, the rules, in essence, are in suspension. We described an attitude going from uncertainty to alienation and then finally to fear. They cited a number of changes in the institutions which they say produced this. For example, they talk about taking away the sanctions that used to be used in HBZ, the so-called block. Officers can no longer use gas under any circumstances. Strict cells are increasingly rare, in fact, almost never are used. They say, in essence, that there are no sanctions to deter an inmate who does not wish to conform. Also, they talk about other kinds of tools being taken away from them in their efforts to control the population. In the past, in this prison system, and definitely in a large number of other prison systems, the way to break up trouble makers is to take a group, if you identify it and transfer them two to one institution, two to another, two to another, and before they could then organize or then make trouble, you keep transferring them so there are inmates who literally spend all

their prison terms wandering from institution to institution.

The Department of Corrections, in the year before the riot, adopted a policy that this would not be done and officers are extremely angry about this. The attitude of the department was expressed that, "You are just going to have to take care of your own now, we can't transfer them around." This has brought great bitterness among the officers.

In addition, there was a new order about the use of gas at Attica. It said, basically, that you had to have the permission, direct permission of a lieutenant or above to authorize the use of gas. Officers in Attica pointed out that there are no phones readily available in the mess hall to call a lieutenant. In fact, congregated situations in the mess hall, chapel, where gas is most needed, and in fact the order is totally unenforceable. Actually, during the riot no lieutenant gave the order to use gas because no lieutenant could be found and when you put it together with what you learned earlier about the phone room with one line to the chart room, one line to the front office, they say the order just has the

actual effect of endangering their lives.

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In addition, they cite certain Court decisions specifically. A number of the participants in the Auburn riot were sent to Attica. These men were put in HBZ or segregation. A Federal Court ordered their release in the population. Almost every officer in the institution cites this as a significant source of apprehension to him. addition, they cite a breakdown in the disciplinary system within the institution itself. They say that within the past if you counted an inmate with a shiv he was going to get keeplock for 30, 60, 90 days and if they caught him before, maybe 6 months. Now they say a man with a knife is, by and large, going to get 2 or 3 days keeplock or even in some cases a reprimand. They say that they face what amounts to confrontation after this, lock a man up, write him up for a shiv and then the next day he is back on the gallery laughing at them and that's exactly the way they talk about it.

Also, they say that the number of assaults on officers and the defensual confrontation with the use of obscenities have increased as the sanctions increased. They cite a constant pattern of that.

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It is fair to say that at the 39 time of the riot, the officers felt ignored. one had explained to them the changes that were obviously taking place among them. When they asked, they were told to enforce the rules. When they did, they weren't backed up. There were massive failures of communications. Communication between them and communication as a result between them and the inmates.

MR. McKAY: Mr. Rossbacher, before you retire for the moment, could I ask you one question?

One of the recurring problems, as you have mentioned, is the difficulty of knowing what rules are to be enforced and by whom and at what occasions.

Can you give us examples, in three ways, of the kinds of rules that are enforced all the time, if any; the kind of rules that are enforced sometimes, but irradically and the kind of rules that are obstensibly on the books that are almost never enforced.

Is that a category that you can deal with?

> MR. ROSSBACHER: I can try.

The rule against anything that would be

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dangerous--for example, a shiv, 40 a knife, a weapon of any kind would always be in force. Also, any rule against any kind of drugs.

MR. McKAY: How often does it mean that individual's cells are searched in order to enforce that rule against shivs?

MR. ROSSBACHER: The supervisors would like to shake down cells rather frequently, especially of people they suspect. What they say-at least the year or two before the riot was they did not have sufficient personnel. It takes 35 to 50 minutes to shake down a cell to find one knife or 10 pills and they say that within the year to year and a half before the riot they were unable to do that. Erratic enforcement might well be for things such as droppers, certainly.

MR. McKAY: You might explain what a dropper It was explained before, but it was not identified.

MR. ROSSBACHER: It is a little heating device that you can buy in any drug store in the United States, which they make out of razor blades. I guess it is an induction coil like. You put it in and it heats up your water for soup or coffee. It can be fairly stated that there is no rule about

with respect to other inmates they will turn the

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they can find one.

I think Mr. Addison will confirm this as he proceeds with his narration.

MR. McKAY: Thank you.

MR. HENIX: Could I interject at this point? I don't want to lose sight of the fact that we did say in the earlier part of Mr. Rossbacker's statement that officers had absolutely no training. This is a fact. You see, because in addition to that you were saying that as time progressed they could get to know the person and they could have warm humane feelings about this person, but at the same time I don't want to lose that—and this is the officer's statement—that they are inadequate, that they are not capable of doing the job that the taxpayers are paying them to do. Is this true?

MR. ROSSBACHER: I think the officers would not agree that they are inadequate or incapable. What they would say is that they are trained to run secure institutions and are trained in security; that the emphasis has changed toward rehabilitation, toward programs, that their attempts to get training have been to unavail.

2 have none?

MR. ROSSBACHER: But they have no training and they are bitter about it.

MR. LIMAN: Mr. Addison will now talk about some of the gulfs in his warm and human relationship that you spoke of, Mr. Henix, as these gulfs are preserved by inmates.

MR. MARSHALL: Could I ask a question-MR. LIMAN: You need a mike.

MR. MARSHALL: --of Mr. Rossbacher about the gas and the rule on requiring permission of a lieutenant to use the gas. I understood that you were sort of summarizing what a whole lot of officers said in interviews--

MR. ROSSBACHER: Yes.

MR. MARSHALL: What have there in fact been occasions when gas was needed in the mess hall or in the chapel when it was not available for use; do you know?

MR. ROSSBACHER: Not yet, no. That's the way they would answer.

MR. WILBANKS: Mr. Rossbacher, you mentioned the Sostre case. Just for the edification of the audience, would you explain what that case

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MR. ROSSBACHER: It involved a decision by a Federal judge in New York which set up large rules and instructions on prisons under the guise of the constitution. As a result, New York State issued an entire set of regulations, written, I believe, by Mr. Butler, which were intended to implement this. Correction officers pointed out that Sostre was largely reversed in the Second Circuit Court of Appeals. However, the regulations were not reversed by the state. As a result, they feel that somewhere there has been an over-reaction by the department to the Courts because they have not revoked, in essence, things they did under the guise of Sostre and, in addition, they state that the department is not fighting for them as vigorously as it could and defending their old practices and its ways.

MR. CARTER: Mr. Rossbacher, in your description of the case you used the term "the guise in support of the constitution."

You don't mean to be making a value judgment--

MR. ROSSBACHER: No, I don't. I'm saying what they said. They feel that it is not re-

MR. LIMAN: I would emphasize that in these presentations, the staff is speaking as if they were speaking for the interviewees whom we have seen in private and not speaking for themselves, because the important thing is not the viewpoint of a staff member, but what we have learned in these 2,000 interviews and it is important to remember because in relating these narratives, it is difficult to keep saying that officers say or inmates say and so it comes across as if it is a staff member or myself really saying it.

The important people are the people we interviewed. They are the people who are at Attica day in and day out and in listening to these narrations, I think it is important to remember that this is based upon a rather unique type of investigation, seeing everybody under these assurances of confidentiality and trying to urge them in an environment of fear that they should have enough confidence in us to speak their minds so that perhaps tragedies, such as that which occurred, can be averted.

MR. MARSHALL: How

many officers were interviewed?

MR. LIMAN: It was approximately 400.

We made an effort to see every inmate and every correctional officer. Where people were transferred or where we were unable to locate people who had been relieved, we weren't successful, but even that effort, as you know, Mr. Marshall, is continuing so that by the time the Commission reports everybody who has any knowledge of the facts, either because he was an inmate at Attica or somewhere else

(Continued on page 47.)

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dontact will have the opportunity to communicate irectly with the Commission.

MR. CARTER: Mr. Rossbacher, was there ever expressed to you by the officers a feeling that what was needed was a new type of officer in order to deal with these problems? In other words, did these officers ever express to you the feeling that they needed some different kind of standards in order to adequately staff a place like Attica?

MR. ROSSBACHER: They have constantly expressed the desire and the need for different kinds of training, because they stress that the training that they have received has not really equipped them how to do the kinds of things that seem to you to be asked of them. They don't say that they should be replaced. In other words, that different kinds of people should be correction officers.

MR. CARTER: Was that universal?

MR. ROSSBACHER: Fairly universal, especially among the younger officers. The older men, who are finishing their terms, are not particularly desirous of training if they

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only have three or four years left.

MR. HENIX: Mr. Rossbacher,

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in their description of what was lacking, did any of the officers say that they felt they would be more effective, inasmuch as a larger portion of the inmates in the Attica Prison at this point in time were black and Puerto Rican, did they indicate in any way that they felt having black and Puerto Rican officers there to assist them in understanding our needs would be desirable?

MR. ROSSBACHER: Yes, they did. There is at least two or three within--two or three different points of view on that. Almost every correctional officer said he would welcome black and Puerto Rican correction officers, provided they met the same standards that the men now there did.

MR. HENIX: They didn't have any standards to meet.

MR. ROSSBACHER: If they take an exam as equally as difficult, if they are as told-that's basically their attitude. There is a split in opinion on whether being black or Puerto Rican within them would make much of a difference. They cite the fact that Redford

Hills and Sing Sing have a majority 49

of black and Puerto Rican officers there and they

don't seem to feel from what they have heard that

Sing Sing or Bedford Hills is a much calmer place.

MR. HENIX: It is a better place than Attica Third.

MR. ROSSBACHER: I don't know. They don't know either, I would imagine.

MR. HENIX: In the reports, having talked to a lot of them and knowing a lot of inmates, I'm sure that most inmates would rather do time in Sing Sing or Bedford than Attica.

MR. ROSSBACHER: I think their major point, though, is that black and Puerto Rican inmates can come in and help them do the job, I mean officers, and make it a better place. Therefore--

MR. HENIX: Which means the job that they would do at this point in time means security, it doesn't mean rehabilitation?

MR. ROSSBACHER: I imagine that's true, yes.

MR. HENIX: Thank you.

MR. ROTHSCHILD: Mr. Rossbacher, you mentioned a different subject. the fact that a

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substantial number of inmates who were 50 the most easy to deal with and make the most constructive inmates in the eyes of the correction officers are therefore the most serious crimes. In that same line, have you any information you could give us as to the general concept of the correction officers to the need for the tight security which Attica affords to the main body of the inmates there, to what degree do they feel that the inmates are dangerous and mostly kept under very tight security, et cetera?

MR. ROSSBACHER: I think every correctional officer that we interviewed has said that one of the greatest lacks of the State system is a classification system. Their estimates would vary between 30 and 70 per cent on the number of inmates who actually need the current maximum conditions.

They would almost unanimously be in favor of the establishment of the smaller, less security institutions for what on balance is at least a majority of the inmates.

MR. LIMAN: Mr. Addison.

MR. ADDISON: On the subject of staff integration, according to former superintendent Mancusi there have been seven or eight black

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officers at Attica over the last five 51 years, never more than three at a time. Virtually all left.

Inmates believed they left because they were unable to find suitable housing in the area because of discrimination and B, white officers were hostile to their presence.

Inmates claim that white officers resented the relatively close relationships that black officers would establish with inmates and encourage white inmates to harass black officers by pranks such as flitting an officer's hat. A black man was designated deputy superintendent after the riot. Inmates who claimed to have known him well claimed that he left out of the frustration of not being able to implement even minor changes, even though he is given credit for instituting the hobby shop and Thursday afternoon services for the members of the Nation of Islam.

At present, April 10, 1972, there is one black officer at Attica. He lives in the Attica Hotel and commutes 120 miles on weekends to see his family. In private conversation he has intimated that he is seriously considering leaving. Very few black and Puerto Rican inmates felt that having

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52 would change nothing. Most expressed the conviction that such presence would give significantly lesser the hostility between the inmates and the guards, much of which extends from cross cultural conflicts and lack of understanding. Many white inmates stated that black and Puerto Rican guards were needed. They also stated that to be effective, those guards should be recruited from the cities. We are satisfied, from our interviews with the inmates and correctional officers, that there is inconsistencies in rules from one institution to another and in addition, in consistencies in the rules and their enforcement by different officers within Attica.

Examples of inconsistency from institution to institution are at Clinton, inmates are allowed to have aerosol shaving creams, and order linoleum for their cell floors and can purchase jackets to wear.

If transferred to Attica, these articles will be confiscated and the inmates faced with the choice of having their property destroyed or sent to their families at their own expense.

Examples of inconsistencies by officers within

Attica are that some demand that

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inmates lines up by height when they move in a
group, some don't. Some demand silence from
inmates when a group is moving, some don't.

Some officers ignore droppers, some consider it

Some officers will report some inmates for possession of droppers and ignore the possession by others.

reason to write-up an inmate.

The situation is exacerbated by the fact that the same officer is not on permanent duty with the same company. Almost all inmates, including the acclimated ones, are frustrated by the inconsistencies. The older inmates complain that in the old days you knew where you stood. Many of the younger white inmates feel that rules are designed to quash individuality. Many of the black inmates believe that they are designed to surpress their manhood.

MR. LIMAN: Mr. Addison, I think this might be an appropriate time for me to read an illustration of the frustration created by the inconsistency and the pettiness and rules to which the inmates are subjected.

One inmate who spoke to us in private

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has ulcers and he cannot drink regular coffee. He requires de-cafinated coffee, such as Sanka. The commissary does not stock it and so, on February 16, he sent a check for \$10 to the Super Duper Market in Attica for decafinated coffee.

During the next month and-a-half he was told by the package room officer that he would get his coffee, by the mess hall sergeant that the prison did not do business with Super Duper and that the \$10 was returned to his account and by the accounting department that the check was still at Super Duper.

In response to a letter dated March 6, the inmate received the following reply from the new superintendent.

"Dear--and I will strike the inmate's name--I am very sorry, but it does not appear we are able to accede to your wishes at this time. However, I was informed yesterday by officials of the office of general services and contractors involved that we can expect our new commissary building to be operative possibly by June 1, at which time we will be stocking many of the items such as you mentioned. I trust that J

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you can abide by the present regulations until that time."

rch 29,

In reply to this letter on March 29, the inmate wrote the new superintendent describing his experience and his frustrations and ending as follows:

"This is to advise you that I am not going to wait any longer for my coffee purchase.

I will seek redress in a federal district court, since it is obvious that you, like your predecessor, want the federal courts to run your prison. So here we go--inmate's name versus Montainya in the matter of the Super Duper de-cafinated cause.

How ridiculous can you get?"

That's the end of the letter.

MR. ADDISON: Virtually all inmates are critical, although some say that there are inmates who are hypochondriacs and others who go to sick call for social reasons. They complain that they are treated callously and cross-examined as to whether they are really ill and are presumed to be in good health. A common illustration of the attitude of which they complain is the statements often made by the doctors, confirmed by the correction officers.

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"How do you know you have 56 a pain? Why do you feel you have a headache?

Where did you get your medical training?"

A civilian employee summed it up as follows:

"It is acknowledged that the institutional physicians are capable, duly trained doctors. However, they appear to be disinterested in the care of all the inmates to the point that it is cruel."

Mr. Addison, you were just reading in part there a memorandum which we obtained?

MR. ADDISON: That's correct. Other specific grievances which contributed to inmate frustrations were the assignment of jobs, wage and price structure, lack of educational, vocational and recreational programs and facilities, custodial services, such as food and hygiene, access to the outside world through visits and correspondence and the grievance procedure. Most inmates complain that there is discrimination not only in the assignment of jobs, but also in the area of promotions.

This discrimination, they say, is mainly racial with white inmates getting a

jobs, such as clerks and runners, and black workers getting the low grade jobs in the metal shop or it may manifest itself by white inmates starting off at a higher pay grade in the same job.

Besides racial discrimination, inmates complain that inmates favored by guards or supervisors are preferred over others regardless of race or qualifications and that homosexuals are often favored for job positions.

We have analyzed the job assignments as of September 9 and have learned that in 74 per cent of the job categories, racial proportions are significantly different from the racial ratios of the general population. We find that white inmates filled more than 50 per cent of the following positions:

Although they constituted only 30 per cent of the population--

MR. LIMAN: 37 per cent.

MR. ADDISON: Pardon me. 37 per cent of the population.

Disposal, carpenters, commissary, electrical shop, farm, locked gates, clerks,

mess hall, officers' mess, pages, 58 porters, power house, store house and runners.

We find that Puerto Ricans, who constituted 8.7 per cent of the Attica population, hel 35 per cent of the positions on the coal gang.

We find that black inmates held 64 per cent or more of the following positions, although they represented only 54 per cent of the inmate population:

Grating gang, barber shop, buyer gate, bank shop, chapel, band, butcher shop, shoe shop, state shop, tailor shop, metal shop, masons, laundry, electricians, maintenance, and superintendent's grounds gang. Out of 50 clerks in August of 1971, none were Puerto Rican.

None of the six runners or eight commissary inmates were Puerto Rican.

Of the eight inmates at the officer's mess, none were Puerto Rican.

11 per cent of the inmates working in the mess hall and 50 per cent of those on the farm were Puerto Rican.

All of those are considered to be good jobs.

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The grating companies are 59 considered disciplinary companies. The metal shop is the large catch-all for inmates who may not be particular problems, but who are not considered for better jobs. In these categories, blacks constituted 80 per cent and 67 per cent respectively of the inmates assigned.

Clerks and runners are the prestigious jobs, the coveted jobs. Whites constituted 70 per cent of the clerks and 66 per cent of the runners.

Mr. Jackson, a white inmate, testified in Rochester that he felt that he received preferential treatment because he was white. This view was expressed privately in our interviews with our white inmates. There, thus, is a pervasive attitude among the inmate population, both victims of racial discrimination.

Some older white inmates felt that blacks were now being favored and pointed to the large numbers of blacks now in good jobs. Some blacks also felt that there was no racial discrimination in job assignments.

Typically these inmates were older and satisfied with their jobs, which were generally

good jobs. These inmates generally 60 had established favorable positions with correction officers.

MR. LIMAN: Mr. Addison, am I correct that the sense of all of these interviews was that there is job discrimination and that whatever may be the basis on which the jobs were assigned with these figures that you gave, when you looked at the job proportions, a person who felt that there was a job discrimination would find evident in the way in which the statistics were in evidence that this discrimination existed? For example, if the clerk jobs, et cetera, were putting it differently, the figures would not convince anybody who felt that way or other ways?

MR. ADDISON: That's correct.

A VOICE: Sir.

MR. McKAY: Mr. Addison, I would like to ask a question that relates to something that you said and something that Mr. Rossbacher said and see if I can put them together.

There was a question as to the regard that the inmates and officers both had, as I understood it, about the job rotation system, that means, now, as I understand it, that officers

are often rotated and often do not 61
have the same companies consecutively over a
period of time. If I understood you correctly,
Mr. Addison, you said that most inmates object
to that because of the lack of familiarity and
lack of continuity with the officer.

MR. ADDISON: That's correct.

MR. McKAY: And if I understood Mr. Rossbacher, he said that officers also object to that; is that right, Mr. Rossbacher?

MR. ROSSBACHER: Yes.

MR. McKAY: Then how did that rule get started; who is for it?

MR. ROSSBACHER: The administration
maintains that due to the understaffing, it is
a more sufficient way to assign officers one to
the blocks which is part of the rule. The
rotating days were also regarded and pushed very
hard by the superintendent at that time as a more
desirable way to run the blocks. It was, at least
in part, that it would be more efficient, and that
also the younger officers would also not wait
years as with the older system to get weekend
days off; that it would be fairer to everybody.

MR. LIMAN: Mr. Addison, do you want

to continue?

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MR. ADDISON: The basic complaint is that wages are so low that working at Attica is tantamount to slavery.

The inmates feel that the State Minimum Wage Law should apply to inmate workers. The pay scale for inmates ranges from 25 cents a day to a high in a few jobs of a dollar per Based on an average of 22 working days a month, an inmate can earn from \$5.50 to \$22 a month or to put it another way, \$66 to \$246 a year as of September 9.

From this amount, inmates purchased stamps, toilet articles, when the institution's supply ran out, cigarettes, towels, books, magazines, diet supplements and other things from the commissary. The prisoners object to the high prices at the commissary. Actually, the prices are high only in relation to the purchasing power of the inmates, which is determined by their wages and their frustration comes from not being able to fulfill the very specific needs they have.

The Correction Department apparently recognized that the pay scale is inadequate for